Experience and observations from our work with socially responsible manufacturing

Do it yourself?

Some challenges in requiring socially responsible manufacturing in procurement of IT

1. **Competence**
   Enough competence exist to formulate criteria in a clear way and handle questions and consequences?

2. **Relations**
   Enough relations exist with factories and brands to negotiate and achieve improvements?

3. **Follow up of set criteria**
   Enough time and money exist to follow up all criteria every year during the contract?

4. **Corrective action plan**
   Will you demand corrective actions and proof of the implementation of these?

5. **Consequences**
   Will you have consequence if corrective actions are not implemented on time?

The brand owner shall…
simplified summary

Sign a legally [binding license agreement](#) with TCO Development

Have a [serious code of conduct](#) and ensure it is communicated and implemented in the supply chain.

Conduct [audits on each final assembly](#) factory at least once every three years.

Send one [third party audit](#) report to TCO Development for review every year.

Handle [non-conformities in the whole supply chain](#) in a responsible way according to corrective action plans.

Appoint a [Senior Management Representative](#) who ensure implementation of the code of conduct and report this to TCO Development annually.

Annually report [proactive work](#) to minimize risk of non conformities against the code of conduct

Have a [public conflict mineral policy](#).

Have a management system for conflict minerals according to OECD guideline or be part of an in region initiative [minimizing the negative impact of conflict minerals.](#)

Corrective Action Plan

"Be open about it, violations occur, but they are handled in a responsible way"

The Certification System

TCO Certified follow international ISO14024 (type 1) standard

TCO DEVELOPMENT

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